



Date November 2, 2015

RE: MB Docket No. 15-149

Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Dear Chairman Wheeler,

In order to support our community the Fountain Inn Chamber of Commerce would like to offer its support to the proposed merger of Charter Communications, Time Warner Cable and Bright House Networks. Fountain Inn is a small community in the northern part of South Carolina. We have a diverse population with a vibrant business community. At the chamber we work to support local entrepreneurs through community events, information sessions and advocacy. We believe New Charter would help our members and local residents fulfill their potential.

We understand that the economic health of the surrounding region and our entire state is very important to our local businesses because many of our residents work in larger nearby cities. New Charter would contribute to a strong local workforce and commit to diversity and inclusion initiatives that would benefit many of our residents.

New Charter would have a big impact on our regional economy. Charter already employs many South Carolinians at its Greenville call center. New Charter would not only promise to keep these jobs after the merger, it would look to possibly expand the center moving forward. The plan would be part of its overall customer service initiative that would seek to combat the negative perception of cable companies. Specifically, New Charter would prioritize domestic customer service jobs, and would commit to returning to the United States previously outsourced call centers. This benefits employees, local economies and customers, and is a clear shift away from disturbing industry trends.

New Charter would also develop diversity and inclusion initiatives. In particular, it would adopt Bright House's highly successful low-income program in order to extend broadband access to citizens who are routinely ignored. The program would offer consumers a 60 Mbps broadband speed plan at a reduced rate. This would have a profound impact on many people who seek to engage with technology for things like online education and job searches but do not have the funds to pay for a broadband subscription.

New Charter's commitment to local jobs and vulnerable populations are exactly the type of corporate policies we need to support. We encourage you to consider the company's impact on communities like Fountain Inn and approve the merger.

Sincerely,

John Hastings  
President and CEO  
Fountain Inn Chamber of Commerce

**"Those who can, do. Those who can do more *VOLUNTEER!*"**

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